

# Joint Energy Claims Group / Lillehammer Committee

Introduction to the updated Lillehammer Terms of Engagement 2018

# Why update?

- Communication
- Consistency
- Transparency

# Parties involved

- Joint Energy Claims Group / Lillehammer Committee
- LMA
- Braemar, Charles Taylor, Integra, Lloyd Warwick, Matthews Daniel, RWinkler & Co
- Clyde & Co and Hall Maines Lugin

# Key Changes

- Utilised across the whole energy sector in every jurisdiction
- Definitions
- Appointment
- Service standards
- Billing
- A user guideline
- A draft invoice template
- Data Protection